

Northville DDA - Marketing Committee Thursday, January 6, 2022 8:30 am – Via Zoom

Join Zoom Meeting: https://us02web.zoom.us/j/88394119942

Meeting ID: 883 9411 9942

Mobile Connection: 1-646-558-8656, 1-301-715-8592

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8:35 – 8:40 2. Audience Comments (limit 3 minutes)

8:40 - 9:00 3. PR & Marketing efforts for December 2021

a. December Stats and Measurements (Attachment 3.a)

b. December PR Summary (Attachment 3.b)

c. January Ad in The 'Ville (Attachment 3.c)

9:00 – 10:45 4. Recap and News from Organizations

a. City of Northville

b. Friends of Maybury

Holiday on the Farm - December 4-5, 11-12, 2021

- c. Marquis Theatre
- d. Mill Race Village
 - i. Children's Christmas Workshop December 4, 2021
 - ii. Festival of Trees December 3-4, 2021
 - iii. Lecture Series January 26, 2022
- e. Northville Art House
 - i. Small Works December 1-18, 2021
 - ii. Kids Holiday Shopping Day December 18, 2021
 - iii. Live @ 5 Spoken Word Series January 11, 18, 25, 2022
 - iv. Gnome Around Northville January 2022
 - v. Mosaic Evolution Reception January 14, 2022
- f. Northville Chamber of Commerce
- g. Northville Community Foundation
- h. Northville District Library

- i. Northville Downtown Development Authority
 - i. Holiday to Remember December 2021
 - ii. Recycled Snowmen January 2022
 - iii. Spring evaluation of Road Closures
- i. Northville Merchants Association
- k. Northville Parks & Recreation
 - i. Santa Breakfast December 4, 2021
 - ii. New Year's Bingo January 13, 2022
- I. Northville Township
- 9:45 10:00
- 5. Establishment of Special Event/Town Square Task Force
 - a. Can events and Street Closures work together
 - b. Fees for use of Streets/Sidewalks/Plazas/Utilities
 - c. Private use of Streets/Sidewalks/Plazas
 - d. Use of Pods and Stands
 - e. Outdoor Music
 - i. Locations
 - ii. Type of Music
 - iii. Frequency

Next Meeting – Thursday February 3, 2022

December 2021:

FACEBOOK:

Facebook Page Update:

Through December 29

Page Likes: 13,589 (95 more than last summary) Followers: 14,504 (111 more since last summary) Check-ins: 23,115 (215 more since last summary)

Demo:

• Women (80%)/ Men (20%)

• Age demo: 35-44 main demo with 45-54 next largest

• Top 10 cities followers are from: Northville, Novi, Livonia, Canton, Plymouth, Detroit, South Lyon, Farmington Hills, Westland & Ann Arbor

Monthly Total Reach: 34,244 Monthly Page Views: 1,674 Monthly Post Engagement: 17,563

Organic Post ~ Announcement that DDA will share Holiday Greetings from businesses (with photo)

Run date(s): December 20 (9:35 a.m.)

Reach: 2,997 Reactions:

Likes: 6 (on post)Love: 6 (on post)Comments: 0

• Shares: 0

Post Clicks: 6 (3 photo / 3 other such as page title or "see more")

Organic Post ~ Thank you to all who made it "A Holiday To Remember" (with photos)

Run date(s): December 20 (6 p.m.)

Reach: 4,523 Reactions:

- 91 likes (on post)
- 12 Love (on post)
- Comments: o
- Shares: 3 (on post)

Post Clicks: 190 (130 photo / 60 other such as page title or "see more")

Organic Post ~ Still Time to Enjoy A Holiday to Remember (with photos)

Run date(s): December 18 (1:00 p.m.)

Reach: 9,680 Reactions:

- 84 likes (74 on post / 10 on share)
- 14 Love (13 on post / 1 on share)
- Comments: o

• Shares: 4 (on post)

Post Clicks: 831 (465 photo / 366 other such as page title or "see more")

Organic Post ~ About Last Night / Reminder of Horse & Wagon Rides (with photos)

Run date(s): December 5 (1:00 p.m.)

Reach: 18,156 Reactions:

- 636 likes (302 on post / 334 on share)
- 156 Love (90 on post / 66 on share)
- 15 Wow (3 on post / 12 on share)
- Comments: 103 (36 on post / 67 on share)
- Shares: 100 (on post)

Post Clicks: 1,641 (674 photo / 967 other such as page title or "see more")

INSTAGRAM:

Followers: 5,22 (135 more followers since last summary)

77% women / 23% men

Age demo: 35-44 (33%), 25-34 (29%), 45-54 (20%)

Insights from last 30 days:

Reach: 12,341 (the number of unique accounts that have seen any of our posts)

- o 3,703 followers / 8,638 non followers
- o 14,800 posts / 1,442 stories / 3,703 videos / 3,612 Reels

Account Activity: 1,204

- Profile visits: 1,629
- Business Address Taps: 11
- Website taps: 48
- Call Button: o

Impressions: 193, 904 (total number of times our posts have been seen)

Content Interactions: 4,098 Post Interactions: 3,289

- Likes: 2,878
- Comments: 59
- Saves: 85Shares: 33
- Silares. 33
- Story Interactions: 43
 - o Replies: 19
 - o Shares: 24
- Reel Interactions: 335
 - o Likes: 296
 - o Comments: 5
 - o Saves:7
 - o Shares: 27
- Video Interactions: 431
 - o Likes: 401
 - o Comments: 8

Saves: 6Shares: 16

Top Post(s):

December 5 - Beginning to look a lot like A Holiday To Remember

Reach: 4,744 (2,640 followers / 2,104 non followers)

Impressions: 5,319 (3,740 from home, 1,442 from explore, 94 from profile & 18 other)

Content Interactions:

Likes: 313Comments: 5Shares: 10Saved: 6Profile Activity:

Profile visits: 33Follows: 24

December 5 – Horse and Wagon Rides reminder (with photos shared by a follower)

Reach: 4,569 (2,610 followers / 1,959 non-followers)

Impressions: 5,531 (4,014 from home, 1,309 from explore, 107 from profile & 55 other)

Content Interactions:

Likes: 308Comments: 14Shares: 52

Shares: 52Saved: 18

Profile Activity:

Profile visits: 39Follows: 26

TWITTER:

Followers: 990 (4 more than last update) Twitter does not provide many analytics.

Top Tweet(s):

December 21– Happy First Day of Winter

Likes: 8 Retweets: 0

December 14 – Job Opportunity -- Groundskeeper

Likes: 1 Retweets: 2

ADVERTISING:

The Ville:

Quarter page ads will be place in 12 issues of the magazine (May 2021-April 2022).

The 'Ville is mailed directly to every residential and business address – a total of nearly 21,000 – in the Northville Community, covering the 48167 and 48168 zip codes.

DOWNTOWN NORTHVILLE PR / ADVERTISING SUMMARY December 2021:

PUBLICITY:

Press Releases Sent:

• A Holiday to Remember Announcement

Upcoming:

- Lava Grille Opening / Celebrity Pets New Owner
- Snowmen sculptures

Press Coverage Received & Upcoming (Highlights/major press hits):

• December 9– WDIV segment highlighting A Holiday to Remember activities

SOCIAL MEDIA:

- Began rolling out Business Spotlights every first & third Friday of the month to coincide with ad theme.
- Facebook ~ Continued to maintain the page, including daily posts on business announcements and virtual events, etc.
- Instagram ~ Continued to maintain the page, including daily posts business announcements, etc.
- Twitter ~ Continued to maintain the page, including daily posts on business announcements, etc.

PAID ADVERTISING:

• Ad in November issue of The Ville

UPCOMING PAID ADVERTISING:

PRINT:

- Half-page Ads in The Ville
 - o The DDA has a contract with The Ville (December 2021-April 2022). The ads is 1/4 page size.
 - o Ad theme features a new shop or restaurant owner every month





downtownnorthville.com

Where supporting our local businesses is

Main&C_{Center}

Pictured: Sam Sobh owner of Design DuJour and a new member of the downtown business community since August 2021.